



PRICELIST

OF TALLINN AIRPORT GROUND HANDLING SERVICES

Effective from 1st of October 2026

TABLE OF CONTENTS

LIST OF ABBREVIATIONS	3
1 GENERAL CONDITIONS	3
1.1 Scope of services	4
1.1.1 Prices	4
1.1.2 Payment	4
1.1.3 Liability	5
1.1.4 Governing Law	5
1.1.5 Fees	5
1.1.6 Delays and Early Arrivals	5
2 SERVICES	6
2.1 Basic Ground Handling Service	6
2.2 Passenger and Baggage Handling Services	7
2.3 Cargo Loading Service	7
2.4 Turnaround Coordination Service	8
2.5 Services	8
2.6 Cleaning Services	9
2.7 Baggage Delivery Services	10
2.8 Vehicles and Equipment with Operator	11
2.9 Crew services	12
2.10 Equipment Rent	12
2.11 De-icing/Anti-icing Service	13
2.12 Navigation and Airport Fees	13
2.13 Infrastructure Fees	14
3 CONTACTS	15

LIST OF ABBREVIATIONS

a/c:	aircraft
FOD:	Foreign Object Debris
GH:	Ground Handling
IATA:	International Air Transport Association
MTOW:	Maximum Take Off Weight
PAX:	Passenger
PDF:	Portable Document Format
SGHA:	Standard Ground Handling Agreement
T:	ton = 1000 kg
VAT:	Value Added Tax

1 GENERAL CONDITIONS

Ground handling services will be carried out by Tallinn Airport GH AS in accordance with international industry standards using local procedures and necessary systems and equipment, trained and qualified personnel.

Tallinn Airport GH AS provides ground handling services under IATA SGHA 2018.

1.1 Scope of services

All aircraft handling requests must be sent to Tallinn Airport GH AS as soon as possible (at least 24 hours before the planned arrival/departure). Contacts on page 15.

By placing an order, the client tacitly accepts the following conditions, which rules out the need for any further special agreements to be made in individual cases. Tallinn Airport GH AS is not legally bound to adhere to the clients purchasing regulations, even in the case that it does not disagree to them explicitly.

For charter carriers and customers without DCS system requirements, we are able to offer iPort system for check-in and boarding.

1.1.1 Prices

All prices are in euros. All prices are net (without VAT). Exceptions are marked.

All prices are based on normal operating hours, 06:00-22:00 local time.

All services are priced according to unit usage time. When usage time is

exceeded, additional unit price will be applied.

Extra 100% will be charged for providing ground handling services at night, 22:00 – 06:00 local time, and during Estonian Public Holidays¹.

Extra manpower is charged minimum 4 hours at night.

Any disbursements made by Tallinn Airport GH to third parties on behalf of the client of the services will be charged to the client at cost price plus an accounting surcharge of 10%.

Cancellation policy: Upon cancelling the flight less than 24 hours before arrival, 50% of the Basic Ground Handling charge will apply.

1.1.2 Payment

Payment for the rendered services must be made before the departure of the aircraft unless otherwise agreed. Paying in other currency than Euro, the valid Swedbank exchange rate is used to calculate the price. Payment methods: prepayment; Visa, Mastercard.

¹ January 1, February 24, Good Friday, Easter Sunday, May 1, Whitsunday (Pentecost), June

23, June 24, August 20, December 24, December 25, December 26

1.1.3 Liability

Ref. IATA Airport Handling Manual (AHM 810) Standard Ground Handling Agreement 2018, Main Agreement (Article 8. Liability and Indemnity).

1.1.4 Governing Law

The court of jurisdiction is Harju County Court, Estonia. The laws of the Republic of Estonia apply exclusively.

1.1.5 Fees

Airport fees (point 2.12) and infrastructure fees (point 2.13) will be added to ground handling fees.

1.1.6 Delays and Early Arrivals

If an aircraft arrives/departs later/earlier than 2 or more hours from the time agreed, Tallinn Airport GH reserves the right to charge the services by multiplying the price with 1,5.

2 SERVICES

2.1 Basic Ground Handling Service

MTOW	PRICE
0-5 T	€ 370,00
5.001 -10 T	€ 560,00
10.001 - 17 T	€ 770,00
17.001 - 32 T	€ 980,00
32.001 – 59 T	€ 1180,00
59.001 – 95 T	€ 1660,00
95.001 - 180 T	€ 2045,00
over 180 T	€ 3615,00

Basic ground handling service includes:

- FOD check
- marshalling
- positioning (wheel chocks and safety cones)
- ground to cockpit communication up to 30 minutes
- walk-around inspection (on arrival and pre-flight)
- wheel chock and safety cones removal
- start-up assistance.

2.2 Passenger and Baggage Handling Services

SERVICE	UNIT	PRICE
Passenger and baggage service up to 5 passengers	up to 5 departing passengers	€ 100,00
	each additional departing passenger	€ 20,00
	up to 5 arriving passengers	€ 80,00
	each additional arriving passenger	€ 16,00
Passenger and baggage service groups over 50 passengers	each departing passenger	€ 10,00
	each arriving passenger	€ 8,00
Flight creation in Local DCS	per flight	€ 50,00
Issuance of IRRE report	per case	€ 25,00
Implementation of a new procedure, flight, airline, DCS, operation etc.	per case	Price to be requested
Passenger transportation. Airport-city-airport, one way	per service	Price to be requested
Boarding pass and baggage tag	1 departing passenger	€ 0,06
Additional check-in desk (must be ordered min. 48 hours prior to departure)	1 hour	€ 74,00
Porter service in passenger terminal	per case	Price to be requested

2.3 Cargo Loading Service

SERVICE	UNIT	PRICE
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Cargo loading service*	1 kg	€ 0,18
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Cargo loading service includes:

- loading cargo and mail
- transportation to/from warehouse
- cargo loading equipment with operator
- load master.

*Cargo loading service is per 1 kg per arrival and/or departure. Price is calculated by kg, but not less than € 90 (500kg).

2.4 Turnaround Coordination Service

SERVICE	UNIT	PRICE
Turnaround coordination service	1 hour	€ 85,00

Turnaround coordination service includes:

- pre-flight duties
- loading instruction
- liaison with the flight crew
- coordinating servicing tasks (catering and fuel coordination)
- ordering and verifying extra services
- ensuring compliance to airline and airport procedures and policies
- ensuring adherence to safe
- secure and effective turnaround practices
- ensuring adherence to SLA and OTP
- coordinating W&B documentation with Carrier's LC
- loading report
- aircraft movement messages and delay codes.

2.5 Services

SERVICE	UNIT	PRICE
Loading Instruction (LIR) and Loading Report	per flight	€ 35,00
Delivery and/or print of documents (MET and/or ATS)	per flight	€ 29,00
Wing walker	per walker	€ 69,00
Security check on arrival from non-Schengen area	per aircraft	€ 105,00
Fuelling supervision	30 minutes	€ 54,00
Escort service on apron and technical area	30 minutes	€ 64,00
Follow me for towing	30 minutes	€ 64,00
Manpower	1 hour	€ 75,00
Filling in a questionnaire on Carrier's form	per sheet	€ 40,00
Hangar rent	per aircraft	Price to be requested
ULD stock control and storage	per case	Price to be requested

2.6 Cleaning Services

Aircraft interior cleaning overview - per service

Light interior cleaning - suitable for quick turnaround

Full interior cleaning - suitable for longer turnaround

SERVICE			Light cleaning	Full cleaning
Group 1	1-20 seats	1-20 seats	€ 44,00	€ 53,00
Group 2	21-49 seats	21-49 seats	€ 52,00	€ 69,00
Group 3	DH8C, E145, F50	50-69 seats	€ 60,00	€ 78,00
Group 4	AT75, AT76, DH8D, CRJ7, E170, E175, F70	70-89 seats	€ 68,00	€ 84,00
Group 5	CRJ9, F100	90-110 seats	€ 76,00	€ 92,00
Group 6	E190, E195, BCS1	111-130 seats	€ 83,00	€ 98,00
Group 7	A318, BCS3, B733, B735, B737	131-150 seats	€ 101,00	€ 118,00
Group 8	A319, B734	151-170 seats	€ 104,00	€ 118,00
Group 9	A320, A20N, B734, B738, B739	171-190 seats	€ 124,00	€ 134,00
Group 10	A20N, B38M	191-210 seats	€ 129,00	€ 144,00
Group 11	A321, A21N	211-230 seats	€ 132,00	€ 159,00
Group 12		over 230 seats	Price to be requested	

SERVICE		
Removal of airsickness	per spot	€ 53,00
Litter disposal 1-5 bags	1-5bags	€ 22,00
Litter disposal (more than 5 bags)	more than 5 bags	€ 53,00
Deep cleaning & Disinfection services	Price to be requested	

In case of difference between aircraft type and number of seats, aircraft type shall prevail.

2.7 Baggage Delivery Services

Baggage Delivery in Tallinn	UNIT	PRICE
Pick-up at Tallinn Airport ⁽⁵⁾	1 file	€ 5,00
Regular delivery ⁽⁶⁾	1 file	€ 12,00
Priority delivery ⁽⁷⁾	1 file	€ 30,00

VAT included

Baggage Delivery outside Tallinn (rest of Estonia)	UNIT	PRICE
Delivery to the Pick-up Station ⁽⁵⁾	1 file	€ 25,00
Regular delivery ⁽⁶⁾	1 file	€ 15,00 + € 0,60 per km
Priority delivery ⁽⁷⁾	1 file	€ 30,00 + € 0,60 per km

VAT included

Pick-up ⁽⁵⁾:

Tallinn – Lost&Found Agent agrees with a customer that (s)he picks up the baggage from the airport. Lost&Found Agent calls the customer when the baggage has arrived and can be picked up by the customer from Tallinn Airport. Service is available 08:00-01:00 daily.

Outside Tallinn – Lost&Found Agent agrees with a customer that (s)he picks up the baggage from the local pick-up station. Lost&Found Agent calls the customer when the baggage can be picked up by the customer from the local pick-up station. Pick-up stations are located in 14 Estonian cities. Pick-up times vary depending on the station.

Regular Delivery ⁽⁶⁾: Courier picks up the baggage from the airport and delivers it to the customer's address.

Priority Delivery ⁽⁷⁾: Business, First Class, Premium Customers baggage is delivered to customer's address as soon as possible by courier (within 2 hrs in Tallinn).

2.8 Vehicles and Equipment with Operator

SERVICE	UNIT	PRICE
Ground Power Unit 28V/115V	30 minutes	€ 69,00
Heater	30 minutes	€ 69,00
Air start supply	per procedure	€ 345,00
Passenger stairs	30 minutes	€ 69,00
Service stairs	30 minutes	€ 44,00
Water service	per procedure	€ 129,00
Draining water tanks	per procedure	€ 59,00
Toilet service	per procedure	€ 109,00
Pushback	per procedure	€ 112,00
Towing	30 minutes	€ 112,00
Air start supply technical run	30 minutes	€ 375,00
Catering uplift	per service	€ 45,00
Long-time parking covers and straps	per a/c	€ 66,00
Ballast (25 kg)	per bag	€ 25,00
Belt loader	30 minutes	€ 85,00
Fork lift up to 4,5 metric tons lift capacity	30 minutes	€ 95,00
Container high-loader up to 3,5 metric tons lift capacity, height up to 3,6 metres	30 minutes	€ 125,00
Cargo container high-loader up to 14 metric tons lift capacity, height up to 5,6 metres	30 minutes	€ 275,00
Tractor Landini SWDL/BB load capacity 5150 kg	30 minutes	€ 95,00
Baggage tractor	30 minutes	€ 85,00
Lashing for cargo	10 m	€ 65,00

2.9 Crew services

SERVICE	UNIT	PRICE
Crew transport on the ramp	up to 30 minutes	€ 25,00
Crew city transport (up to 7 seats)	one-way non-stop service	€ 40,00
Crew city transport (8-14 seats)	one-way non-stop service	€ 80,00
Crew city transport (14-21 seats)	one-way non-stop service	€ 130,00
Hotel booking service ⁽⁸⁾	per booking	€ 25,00

Hotel booking service ⁽⁸⁾: Hotel bookings in locations close to the terminal or in the centre of Tallinn. Checked and verified sites, 3-5 stars.

2.10 Equipment Rent

EQUIPEMENT	UNIT	PRICE
Container dolly (LD1, LD2, LD3)	30 minutes	€ 15,00
Container dolly (LD1, LD2, LD3)	24 hours	€ 75,00
Cargo pallet dolly 96x125 inches	30 minutes	€ 15,00
Cargo pallet dolly 96x125 inches	24 hours	€ 75,00
Baggage cart	30 minutes	€ 10,00
Baggage cart	24 hours	€ 50,00

2.11 De-icing/Anti-icing Service

SERVICE	UNIT	PRICE
Call/Group A-B	per call	€ 275,00
Call/Group C	per call	€ 395,00
Call/Group D	per call	€ 415,00
Call/Group E	per call	€ 450,00

Fluids

Type I (mixture)	per litre	€ 5,37
Type II	per litre	€ 6,37
Engine snow/ice removal	15 minutes	€ 120,00
De-icing/anti-icing service report	per operation	€ 25,00
Contamination check	per operation	€ 120,00

2.12 Airport Fees and Navigation

SERVICE	UNIT	PRICE
Landing charge (international flights)	each MTOW T	€ 7,50
Landing charge (domestic flight)	each MTOW T	€ 7,50
Passenger charge (international flights)	per departing pax	€ 10,50
Passenger fee (domestic flights)	per departing pax	€ 10,50
Security charge	per departing pax	€ 2,87
Transfer-passenger charge*	per departing pax	€ 2,94
Parking charge	each MTOW T	€ 1,53
Passengers with disabilities charge	per departing pax	€ 0,48

*100% discount from passenger charge is applicable to transit passengers.

A landing charge shall be charged for the landing of an aircraft at an aerodrome for each 1000 kg of the maximum take-off weight (MTOW) of an aircraft, or part thereof, as follows (in Euros, EUR).

Parking fee:

- free parking up to 6 hours – all cargo aircraft;
- free parking up to 3 hours – all other aircraft;
- non-Tallinn based aircrafts € 1,53 but not less than € 25,00 (minimum parking charge per 24 hours).

Airport fees are collected by Tallinn Airport GH AS on behalf of Tallinn Airport AS.

Enroute Navigation Fee and Terminal Navigation Charge.

Collected by Tallinn Airport GH AS on behalf of Estonian Air Navigation Services.

2.13 Infrastructure Fees

SERVICE	UNIT	PRICE
Aircraft handling and ramp handling ⁽⁹⁾	each MTOW T	€ 0,85
Passenger and baggage service ⁽¹⁰⁾	each departing pax	€ 0,79
Cargo loading service and physical transport service ⁽¹¹⁾	per every 10 kilograms of serviced cargo	€ 0,04
Environmental charge in case of de-icing service provision	per every used litre of de-icing fluid (100%)	€ 0,50

Infrastructure charge for aircraft handling and ramp handling⁽⁹⁾ (according to Directive annex section 5, section 6): per every aircraft maximum allowed take-off weight (MTOW) € 0,85. **Infrastructure charge is not taken for handling aircraft with MTOW 5700 kg or less.**

Infrastructure charge for passenger and baggage services⁽¹⁰⁾ (according to Directive Annex section 2 and section 3) per every departing passenger € 0,79. **Infrastructure charge is not applied for children under 2 years travelling without their own ticket; for the handling of Passengers, who are departing from the Airport with an aircraft with a maximum Take-Off Weight (MTOW) of 5700kg or less; for the person appointed to check the aircraft, its equipment or crew thereof, or who flies to perform such a duty; for an aircraft crew member on their way to their workplace and for participants in search, rescue and training flights.**

Infrastructure charge for cargo loading services and physical transport services⁽¹¹⁾ (according to Directive annex section 4.1): per every 10 kilograms of serviced cargo - € 0,04. **Infrastructure charge is not applied for the handling of freight carried on military flights and regular or charter flights carrying passengers.**

Reference: <https://airport.ee/wp-content/uploads/2026/04/Tallinn-Airport-Conditions-of-use-for-air-carriers-and-aircraft-operators-01.06.2026.pdf>

3 CONTACTS

Handling Requests

E-mail: fbo@tll.aero

Agreements and Sales (office hours 08:00-16:30 local time)

E-mail: gh@tll.aero

FBO Tallinn 24/7

Mobile: + 372 528 8420

SITA: TLLGH8X

E-mail: fbo@tll.aero

Airport Operations Control Centre 24/7

Phone: +372 605 461

Fax: +372 605 433

SITA: TLLXT8X

AFTN: EETNZXZX

E-mail: airside@tll.aero

Fuel suppliers:

Air BP (JET A1) Estonian Aviation Fuelling Services AS

Phone: +372 640 1212

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Catering supplier:

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